

## Unrivalled Tanzania





## Introduction

Accommodation	Destination	Basis	Duration
<a href="#">The African Tulip</a>	Arusha	D,B&B	1 Night
Karatu Simba Lodge	Lake Manyara National Park	FB+	1 Night
Kisura Serengeti Camp	Serengeti National Park	FB+	2 Nights
<a href="#">Lemala Ngorongoro Tented Camp</a>	Ngorongoro Crater	FB+	1 Night

### Key

B,B&L: Bed, Breakfast & Lunch

D,B&B: Dinner, Bed and Breakfast

FB+: Full Board Plus - Dinner, Bed, Breakfast, Lunch and Activities

### Included

- Accommodation and meals as mentioned in the itinerary
- Guide and Vehicle, as well as all transfers
- Game drives on day 2,3,4 and 5
- Park Fees

### Excluded

- International Flights
- Gratuities and tips
- Meals:
  - Lunch for own account on day 1
  - Drinks for own account
- Personal expenses such as curios, laundry, visa fees, travel insurance etc

## Day 1: The African Tulip, Arusha

### Arusha

Arusha is the safari capital of Tanzania located at the foot of Mt. Meru, close to Mount Kilimanjaro, the Manyara, Tarangire and Ngorongoro National Parks. From there it's only a short trip to the Serengeti. Just to the north, on the slopes of Mt. Meru is the Arusha National Park. Built by the Germans as a centre of colonial administration because of the temperate climate, Arusha is a good spot to take a day or two off from your safari.

### Overnight: The African Tulip [View iBrochure](#)

The African Tulip is an elegant and charming Luxury Boutique Hotel in the heart of Arusha. A warm and friendly welcome awaits guests who want to experience the best of Tanzanian hospitality. The hotel has been designed with safari travellers, business persons, families, honeymooners, elite and leisure travellers in mind. It has amenities of convenience whilst offering a high standard of luxury.



The hotel has 29 guest rooms, 7 of which are suites. The rooms are individually and stylishly decorated using warm African tones. A lot of African material and local art has been used reflecting the common thread that runs throughout the hotel which is one of consistence and quality.



### Basis

Dinner, Bed and Breakfast

## Day 2: Karatu Simba Lodge, Lake Manyara National Park

### Lake Manyara National Park

With the Lake on its east and the Manyara Escarpment to its west the Lake Manyara National Park offers breathtaking views and a large variety of habitats. Acacia woodlands, water forests, baobab strewn cliffs, algae-streaked hot springs, swamps and the lake itself. And thanks to this the small Park is able to support a large number of animal species and incredible bird life. Manyara has the largest concentration of baboons anywhere in the world and the lions here are also renowned for their tree climbing.



### Overnight: Karatu Simba Lodge

Karatu Simba Lodge offers a slice of life only to be found in rural Tanzania. Located about a thirty-minute drive from the gate of Lake Manyara National Park, approximately four kilometres off the main road to the entry of the Ngorongoro Conservation Area, the lodge is situated next to the Ngorongoro Forest. Accommodation is in individual twin, double or triple cottages or rondavels with canvas walls and solid attached bathroom and shower, tastefully and simply decorated with hand made furniture of African hardwood. Each unit has its own deck with safari chairs for relaxing and viewing the pastoral setting. Guests can enjoy free Wi-Fi in the common areas, an evening campfire and pool with views onto the forest. The

lodge is eco-friendly with solar power and hot water and there is a well stocked bar and dining room serving food and coffee fresh from nearby plantations.




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## Activities

Game Drive

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## Basis

Half Board Plus - Dinner, Bed, Breakfast and Activities

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## Day 3 & 4: Kisura Serengeti Camp, Serengeti National Park

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### Serengeti National Park

The Serengeti together with Kenya's Masai Mara Game Park form Africa's most famous wildlife park. The image of acacia trees on an endless grass plain epitomises Africa for many, and then add a Masai warrior and some cattle to the picture and the conversation need go no further. The annual wildebeest migration through the Serengeti and the Masai Mara is the largest mass movement of land mammals on the planet – with more than a million animals following the rains. But that is not where the game viewing ends; large prides of lions, elephants and giraffes in grasslands, gazelles and eland to mention but a few. Aside from traditional vehicle safaris, hot-air ballooning over the Serengeti plains has become almost essential and you can even do a horseback safari.

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### Overnight: Kisura Serengeti Camp

Kisura Serengeti Luxury Mobile Camp is located in the heart of Serengeti National Park, just 2 kilometres from Seronera Airstrip and offers the true safari experience to its guests. Shaded by the Tortilla's Acacia trees, the luxury tented camp, is a home away from home, overlooking the spectacular African Savannah. Kisura Camp has got eight comfortable luxury tents each with queen size beds, private shower room, toilet room, dressing area and a large veranda. Fresh gourmet menus are served to satisfy every pallet. The gourmet chef takes fine dining to the next level. The camp operates throughout the year and can be reached by air or by road.





## Activities

Game Drive



## Basis

Full Board Plus - Dinner, Bed, Breakfast, Lunch and Activities

## Day 5: Lemala Ngorongoro Tented Camp, Ngorongoro Crater

### Ngorongoro Crater

The Ngorongoro Crater is game viewing gone crazy and it is not surprising that with is one of Tanzania's major tourist drawcards. Within the crater rim a daily wildlife drama is played out as large herds of zebra and wildebeest graze nearby lions, leopards, elephants and black rhinos. Outside of the crater a similar drama continues in a more spread out manner with Masai herdsmen thrown into the mix.

### Overnight: Lemala Ngorongoro Tented Camp [View iBrochure](#)

Lemala Ngorongoro is intimately set in a delightful ancient acacia forest close to the rim of the magnificent Ngorongoro Crater. As it is located next to the quiet Lemala crater access road on the eastern side, a key advantage of staying at Lemala Ngorongoro is the quick and easy drive down on to the crater floor in the morning; Lemala guests usually have an hour's head start over others descending via the far busier Seneto crater access road on the western rim. Game drives from camp may start as early as 6.15am and guests can be down among Ngorongoro's abundant wildlife on the floor within 10-15 minutes - crucial for photographers who demand the best light conditions. Escorted walks are also available into the forest and along the crater rim with an armed ranger and Maasai guide. Lemala Ngorongoro Tented Camp has 9

spacious tents that are positioned carefully to provide privacy and with minimal impact on the pristine forest environment. They accommodate two queen-size beds, and as it can get cool on the Ngorongoro Crater rim at night, little luxuries like warm winter-weight duvets, hot water bottles and gas heaters ensure a cosy night's sleep. The roomy en-suite bathrooms contain a dressing area, flush toilet and a large safari-style shower.



## Activities

Game Drive



## Basis

Full Board Plus - Dinner, Bed, Breakfast, Lunch and Activities

## Day 6: End of Itinerary

## Basis

Bed, Breakfast and Lunch

## Transport

### Transfers

Date	Company	Pick Up	Drop Off	Time	Vehicle
		Arusha Airport [ARK]	The African Tulip		Transfer
		The African Tulip	Karatu Simba Lodge		Transfer
		Karatu Simba Lodge	Kisura Serengeti Camp		Transfer
		Kisura Serengeti Camp	Lemala Ngorongoro Tented Camp		Transfer
		Lemala Ngorongoro Tented Camp	Arusha Airport [ARK]		Transfer

### Urgent Contact Numbers

Company Name	Telephone	Email Address	Contact Person
Jenman African Safaris	021 683 7826	info@jenmansafaris.com	Product Team

### Service Provider Directory

Service Provider	Ref. Number	Telephone	Address
Karatu Simba Lodge		+255 783 914 200	Located 4 kilometres from the village of Rhotia in the Karatu district between Lake Manyara National Park and Ngorongoro Conservation Area.
Kisura Serengeti Camp		+255 754 497 379	Serengeti National Park
Lemala Ngorongoro Tented Camp		+255 785 398 558	Ngorongoro Crater Rim, Special Acacia Campsite
The African Tulip		+255 783 714 104	4, Serengeti Road Arusha Tanzania



## Travel Information

### Safari Do's and Dont's:

Jenman Safaris has extensive knowledge and experience in most African Countries. Throughout the many years we have learnt about a few "Do's and Dont's" while travelling in and around Africa. We have therefore developed this list for you to read at your leisure. All tips are not always relevant to all the areas that you travel to – depending on your tour.

Due to a lack of transparent and credible regulation relating to ethically acceptable practices where captive wildlife is concerned, Jenman African Safaris has taken the decision not to support any activities that include physical contact with captive wildlife. We urge you to consider the ethical implications of taking part in any such activity that may be offered at your lodge.

#### Arriving for Safari

Get some rest on the first day of your arrival – you may need some time to adjust to a different time zone. Rather arrive a day early to rest and start off your tour refreshed and ready for adventure!

#### Currency

When you need to exchange your currency, avoid any exchanges on the street or in other areas that may seem suspect. Always note that even when people approach you with an, e.g., 50% premium exchange rate offer, this exchange is considered part of the black market and is illegal! Hotels, Camps and Lodges can change money, but sometimes the rate is slightly lower. We recommend that you visit an accredited Bureau de Change.

#### Credit Cards

Credit cards such as Visa and MasterCard are widely accepted in most areas as well as at bigger hotels and lodges.

#### Hospitals and Pharmacies

The larger towns in Southern Africa have pharmacies and hospitals, but you should always make sure you have enough of your medicine in case the pharmacies/hospitals don't stock them.

#### Telephone

In most areas you can call internationally – however please note that some of the smaller areas may not have these facilities and international phone calls are costly. Also, built up areas and towns do have cell-phone reception!

#### Passports, Documents and Valuables

Please make sure that you keep your passport, documents and any other valuables with you at all times! We recommend that a copy of these documents should be made and kept in another safe place in case something happens to the originals. Never leave valuables alone and remember you are on safari, so expensive and valuable jewellery is not necessary.

#### Safety

Every area (any where in the world) can be unsafe at times. Please take common precautions at all times and never walk alone, especially at night or in run-down areas!

#### Packing

Remember to always check the amount of luggage you are allowed to take on the plane as well as on the Safari Vehicle – they may differ. We recommend that a soft bag is used instead of a hard suitcase as it's preferable on safari. Most air flights allow for 20kgs and our scheduled safaris are limited to 15kgs per person. Don't forget to put luggage tags on your suitcases (for the airplane and the safari).

#### Luggage and Medication

Please be advised that you should put any medication that you need (e.g.: diabetes medication) into your hand luggage, even with the strict regulations, airlines will allow that as long as you have a letter from your doctor.

#### What to wear:

You are on safari and out in the bush so make sure that you are comfortably dressed with comfortable shoes. Always have a mix of clothing including; summer clothes, light raincoat, warm top and a hat.

#### Punctuality

Please be on time when you meet your vehicles for the game drives. If you run late you may delay the rest of the trip or miss something wonderful!

#### Climate

Always remember that the African Sun may look gentle but it is strong and can be harsh. Too much sun can lead to headaches, dehydration, nausea and dizziness. Rather look after yourself by using sun screen and a hat versus trying to get a nice African Tan.

#### Drinking Water

In built-up areas the water is safe to drink (mostly in South Africa) however, some areas it is not safe to drink the tap water at all! So we rather recommend that you drink bottled water at all times to prevent any illness. You may use the tap water to rinse your mouth when brushing your teeth! Ice is generally fine to consume, but sometimes it is better to be cautious. We advise you to rather drink bottled water at all times in Africa!

#### Food and drink

Africa is famous for its fruit and fresh vegetables – which can be enjoyed all around Africa. Fruit and Vegetables should be peeled before eating. Drinks (including spirits) and cigarettes can be bought in most areas but are normally quite expensive. On our Safaris we do provide most/all meals which are prepared by our guide or at a lodge.

#### Anti-malaria medication

A lot of areas in Africa are affected by Malaria – we strongly recommend that you take your anti-malaria medication. Take your medication exactly as its prescribed and directed, don't skip any medication! At the end of your safari, if at any time you develop influenza symptoms please consult your doctor immediately.

#### Power and Electricity

Most places (hotels, lodges) have electricity. But we always recommend that you should take a flash light with you on safari. Always remember if you plug something in (e.g.: One of your appliances) there may be a different voltage! The usual voltage is 220-240 AC. If your appliance does not match this voltage you need to bring a converter with as some lodges may not have a converter for you to use...

#### Photos

There will be many amazing photo's that you will want to capture along the way on your safari. But, you need to make sure you don't take any photos of any people without their permission. Also, never take pictures of anyone/anything in the military, police force, armed forces, government, presidents or airports.

#### Animals

The animals in the bush and the ones that you may see on safari are wild and should not be approached! Animals may roam freely around so be observant and cautious when walking from place to place.

#### Tipping

Tipping is not included in meals unless there is a service charge included in the bill – then you don't need to tip. Normal tipping is 10% of the bill for drinks and food. Tipping for guides and drivers are always appreciated and range from US\$5 and US\$10 per day...

#### Driver-Guide/Safari Guide

Your driver and guide is complete with experience, information and knowledge of all the areas that you will travel to. Be sure to ask them lots of questions and feel free to chat to them about anything.

We hope that our list of 'Do's and Don'ts' have been useful and helpful. Please don't hesitate to contact us if you have any more questions that we haven't covered in the above list...

[info@jenmansafaris.com](mailto:info@jenmansafaris.com)



## Terms and Conditions

### Jenman African Safaris Terms and Conditions

#### General Information and Booking Conditions

In these Terms & Conditions, the 'Company' shall mean Jenman African Safaris cc; a company registered according to the company laws of the Republic of South Africa. The 'Client' shall mean the person who has signed a booking form as the Lead Booking Name and each person named in the booking form. The 'Agent' shall mean the company, who has signed an Agent's Contract and is booking a Client to travel with Jenman African Safaris.

#### 1. Contract

There shall be no binding contract between the Company and the Client until the following three conditions are met:

1.1. The Company Booking Form has been signed

1.2. The 30% deposit has been paid

1.3. The booking terms and conditions have been confirmed by the Client

There shall be no binding contract between the Company and the Agent until the following two conditions have been met:

1.4. The Agent Contract has been signed

1.5. The booking terms and conditions have been confirmed by the Agent

1.6. the 30% deposit has been paid. (unless otherwise specified in the Agent's Contract)

#### 2. Payments

2.1. A deposit of 30% from each Client is required when submitting the application form to confirm a booking, unless otherwise agreed in the Agent Contract.

2.2. The full amount due by the Client to the Company, shall be payable not less than 30 days prior to the date of departure/start of services (unless otherwise specified in the Agent's Contract). No Client will be permitted to commence any itinerary without payment in full being received by the Company. If the full amount is not received, the Company shall be entitled in its discretion to treat the reservation as cancelled, and consequently to forfeit such part of the advance payment as determined solely by the Company. Late applicants may join the tour based on accommodation availability.

2.3. Invoices in foreign currencies shall be paid by no later than the date specified on the footer of the original invoice. If payment is not made within this stipulated time period, the Client is obligated to request a new invoice as the due amount is subject to currency fluctuations. If a new invoice is not requested and the currency exchange rate has changed to Jenman African Safaris' disadvantage, a new invoice will be issued charging the difference to the Client/Agent.

2.4. If the company accepts payment by Credit Card from an Agent or Client, a 4% surcharge will be added for Visa and Master Cards.

#### 3. Cancellations

3.1. Any cancellation of a booking by a Client or Agent, must be in writing and shall only be effective upon its acknowledged receipt by the Company. The date on which the Company receives the correspondence or a company recognized Agent, will determine the cancellation charge, if any.

3.2. Cancellation charges will be incurred as follows:

- 3.2.1. 46 days or more prior to departure: 10% of the total rate
- 3.2.2. 21 days to 45 days prior to departure: 30% of the total rate
- 3.2.3. 14 days to 20 days prior to departure: 50% of the total rate
- 3.2.4. 8 days to 13 days prior to departure 80% of the total rate
- 3.2.5. less than 8 days prior to departure: 100% of the total rate
- 3.3. Special cancellation fees may apply for 3rd party bookings

#### 4. Changes and Alterations

4.1. "Force Majeure" means, in relation to the Company, any circumstances beyond the reasonable control of the Company (including, but not limited to, acts of God, explosion, flood, fire, war or threat of war, sabotage, civil disturbance, quarantine, government intervention, weather conditions or other unexpected occurrences).

4.2. The Company shall not be deemed to be in breach of these terms and conditions or otherwise be liable to the Client, by reason of delay in performance, or by non-performance, of any of its obligations hereunder to the extent that any such delay or non-performance is due to any Force Majeure.

4.3. If the Company is affected by Force Majeure it shall be entitled to, and may in its sole and absolute discretion, vary or cancel any itinerary or arrangement in relation to the tour or safari.

4.4. No refunds are given for circumstances arising beyond the Company's control, necessitating alternative arrangements being made to ensure the safety and/or further participation and enjoyment of the tour or safari.

4.5. In the unlikely event of a vehicle breakdown that is beyond the Company's control and immediate repair, the Company will arrange to have the spare part sent to the current location in the fastest possible time. The Company reserves the right to alter the itinerary accordingly in order to make up any time lost due to any unforeseen circumstances.

4.6. The company reserves the right to cancel the tour without prior notification and in such an event only agrees to refund all monies already paid and received from the Client.

#### 5. Insurance

5.1 Please note that travel and cancellation insurance is mandatory for every guest travelling with Jenman African Safaris. All insurance is solely the responsibility of our guests. Please ensure you arrange your own insurance with protection for the full duration of your journey to cover personal injury, damage and loss of personal items including but not limited to camera equipment and other electronic items, medical expenses, repatriation expenses and loss of luggage, etc. Please speak to your travel agent if you require assistance.

5.2. The carriage and storage of all baggage and personal effects are at all times the Client's risk and the Company will not accept any liability for any loss or damage of baggage or personal effects.

#### 6. Liability

The Client hereby acknowledges, confirms and records that he/she understands the risk inherent in adventure travel in African destinations and associated activities. The Client is accepted onto the tour and undertakes to do the tour, travel or activity at his/her own risk. The client agrees and concedes that the Company, its representatives and employees shall not be responsible for loss or damage to possessions, or

injury or illness to the client or loss of life or consequential damages which might occur from any cause whatsoever, unless directly caused by the Company's negligence.